

TERMS AND CONDITIONS

1 Maiden Moor Cottage is from Saturday to Saturday.
Greenbank House is from Friday to Friday, except in the case of the Christmas and New Year week, when the start dates vary. Winter week and all short breaks may be flexible as to their start and finish dates, depending on the property.

2 DEPOSITS

A rental deposit is payable on Booking.
The Deposit is payable within 3 Days of the Initial Booking .
The Rental balance being payable, at least 8 weeks before commencement .
An additional £200.00 Refundable Damage and Cleaning Deposit is also payable,
(see clause 5) on cleaning.

3 PAYMENTS

May be made by cheque or Bank transfer (BACS).
Cheques or Bank Transfers drawn on a non UK Bank, an additional £10 is payable to cover additional Bank charges.

4 CANCELLATIONS OR CHANGES

Once the Guest has booked the Property, the guest has entered a legally binding contract.
If the guest cancels for whatever reason (including Medical and Weather related) the Monies are Non Refundable.
A Holiday protection plan should be taken out to cover forced cancellations .
We recommend you take out, to cover for forced cancellations ,such as a Holiday policy to cover any event prior to your stay.

5 CLEANING

The Guests are Responsible for leaving the accommodation in good order and in a clean condition as found, otherwise the cleaning and damage deposit will be deducted.
Please note the Convention for UK Holiday cottages is that Guests are expected to leave the property in a similar state as found, (reasonable Cleaning Excepted) please abide by this convention so we can continue to provide good value for Guests.

6 ARRIVALS AND DEPARTURES

The Properties are available for occupation from 4PM on the 1st day of the holiday, and must be Vacated by 10AM on the last day.

7 GUEST RESPONSIBILITY

The supervision of children Babies and any Adults required care remain the responsibility of the Guest at all times. All Furniture should be left as found and not moved. Guests should not leave any items at the property, and if left the owner has the right to charge for the removal or return of the item.

8 NUISANCE

Guests should not cause Nuisance or Annoyance to ie Loud music to occupants of nearby of nearby properties.
No Smoking and no Pets allowed in the properties.
No additional non paying Guest allowed in the Property.

9 CANCELLATION BY OWNERS

In the unlikely event the properties become unavailable due to reasons beyond our control, we will refund all monies paid ,in full .
We shall not be under any further Liability or obligations.

10 HOW TO BOOK

To check availability please call Janet on 07745654151 or email janetchristina@outlook.com or 017687 77215

For Bookings made within 8 weeks of the Holiday start date, the full rental cost is payable on booking. Cheques payable to J Weir or BACS account no 04915682 sort code 09 01 50

Any correspondence to J Weir Greenbank Country House Borrowdale Keswick CA125UY

On acceptance of your booking and payment a receipt will be sent to you.

Please note any outstanding balances must be paid within 8 weeks of the Holiday start date, no reminders are sent relating to outstanding Balances.

Cancellation Insurance is strongly recommended.

All bookings are subject to booking conditions